

New Year's Eve

Terms & Conditions

1. DRESS CODE

- Smart evening attire and appropriate footwear must be worn.

2. AGE RESTRICTIONS AND IDENTIFICATION

- This event is exclusively for individuals aged 18 and above.
- All attendees must present valid photo identification upon entry, including a driver's license, passport, or other officially recognized photo ID card. Failure to provide valid photo identification will result in denial of entry to the event.
- Each guest must present a valid ticket and provide their name at the time of admission to the event for access.
- Reservations acquired or purchased from entities other than Bar Ombré, or Eventbrite will not be acknowledged and will not grant access to the event.

3. RESALE OF TICKETS/REISSUE

- The unauthorized resale or duplication of a reservation shall result in the holder being denied admission to the Event.
- Ticket holders shall not engage in the resale of their tickets on unauthorized platforms, such as eBay or Gumtree.

4. VENUE ACCESS

- For security purposes, all ticket holders will be subject to a person and/or bag search upon entry. By purchasing a ticket, each holder grants consent for such searches. Refusal to comply with the search process will result in denial of entry to the Event.
- Please be aware that there may be a brief delay at the Event's entry point as we conduct reservation and identification checks.
- Should you arrive prior to 7:00 pm for the Bar Ombré event, we kindly request that you wait in a designated assembly area until ticket scanning is initiated. Please note that nobody will be able to enter the venue prior to 7:00 pm.
- For updates on road closures, please consult www.rms.nsw.gov.au once the information becomes available.

5. THE EVENT

- Bar Ombré Management retain the unequivocal prerogative to decline admission to any individual attending the Event.
- While Bar Ombré will make every effort to follow the advertised program and package, it is important to note that Bar Ombré retains the sole discretion to make changes to the Event program and package as necessary.

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- The possession of glass containers, alcohol, external food or drinks, or illicit substances is strictly prohibited at the Bar Ombré Event. Any breach of these conditions will result in immediate expulsion from the event.
- Bar Ombré disclaims liability for any loss or damage to personal property, including items such as cameras, bags, or money, brought to or acquired at the Event by you or your guests as well as liability for personal injury or fatality occurring at the Event or within its common areas.
- Bar Ombré adheres to the responsible service of alcohol standards (RSA). Patrons who are intoxicated, under the influence of illicit drugs, inappropriately attired, or behaving in a drunken, disorderly, or inappropriate manner will be refused entry or removed from the Event.
- Doors open for the Event at 7.00 pm, and the Event closes at 2am. All patrons must vacate the site by 2am. Failure to adhere to this directive will result in the immediate escorting of any non-compliant patrons from both the Event and the premises.
- In the event of an actual or suspected emergency of any type or threat to the security of the Event, Bar Ombré may give a directive to evacuate the Venue and the site and/or prevent people from entering the Venue.
- To accommodate dietary preferences and restrictions effectively, we kindly request that all such requirements be conveyed to Bar Ombré upon booking or email ciao@barombre.com.au no later than 72 hours prior to the event. Failure to communicate dietary requirements within this timeframe may regrettably limit our ability to provide a suitable alternative.
- The Bar Ombré beverage package runs for three hours, starting at 7pm sharp, with last drinks served 15 minutes before its 10pm conclusion. We enforce Responsible Service of Alcohol (RSA) guidelines, limiting one beverage order per person.
- Bar Ombré may limit or cease alcohol service if a patron appears intoxicated, complying with RSA and legal requirements.
- Bar Ombré will provide limited seating during the event, as the venue is configured to facilitate a standing and cocktail-style experience.
- Bar Ombré will make every effort to accommodate seating requests, please understand that seating availability is limited, and it is on a first-come, first-served basis. We cannot guarantee specific seating arrangements.
- Any outstanding balances that remain unsettled at the conclusion of your booking will be automatically charged to the credit card on file, as provided by you.
- Bar Ombré Rooftop is 50% sheltered but not enclosed. In the case of wet weather, our friendly staff will make every effort to ensure you are comfortable during your reservation. However, we cannot always guarantee that this will be enough guard from the wind or rain as the weather is unfortunately still out of our control.
- Decorations brought by patrons are strictly prohibited.

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6. CANCELLATIONS AND REFUNDS

- Bar Ombré reserves the right to cancel the Event for any reason either before or during the Event.
- In the unlikely event of cancellation of the Event, only due to Covid-19 or government direction, we will provide a refund of some or all of the ticket price to the original purchaser of the ticket to the extent that we are required to do so by law. In order to receive a refund in these circumstances you must make an application to Bar Ombré for a refund within a period of 14 days of cancellation and you must produce a copy of your photo ID and the credit card used to purchase your ticket in order to obtain a refund. Tickets are non-refundable under all other circumstances
- In the event of cancellation due to your own circumstances, including weather, or for other reasons for cancellation, a credit voucher will be provided, as long as 48 hours notice is provided.
- If you wish to cancel your ticket, we kindly ask that you contact ciao@barombre.com.au at least 48 hours prior to the event. Failure to provide 48 hours notice will result in the ticket being forfeited.
- Tickets to the Bar Ombré event are 100% non-refundable. A credit note will be provided for this cancellation, if the appropriate cancellation notice period of 48 hours or greater is upheld.
- No refund of the ticket price (in full or in part) will be offered in any other circumstances including but not limited to inclement weather, cancellation of fireworks for whatever reason, your failure to adhere to the Conditions and/or the Supplementary Conditions, any actual or suspected emergency or threat to security, a change in your personal circumstances, your inability for any reason to attend the Event, eviction of you or your invitees from the Event, or if you leave the Event.