

# The frequently asked questions...

## WHERE ARE YOU LOCATED?

Bar Ombré is situated in the Gateway Building in Circular Quay. To access the venue you can either:

1. Loftus St: Enter through the Gateway Food Court which is next to the Paragon Hotel, where you can take the lift directly up to Level 3 and Bar Ombré Rooftop.
2. Alfred St: Enter through the Gateway Building entrance between Gelato Messina and Betty's Burgers, where you can take two escalators up to Level 2 and our sister venue Salt Meats Cheese. From there you can either take the lift or the stairs up to Level 3 and Bar Ombré Rooftop.
3. Macquarie Place: Enter through the Gateway Office tower doors, located on the corner of Reiby Place and Loftus St, just after Macquarie Place. Walk through the lobby to the Gateway Retail Tower doors where you can take one escalator up to Level 2 and our sister venue Salt Meats Cheese. From there you can either take the lift or the stairs up to Level 3 and Bar Ombré Rooftop.

The Gateway building is located directly across from Circular Quay Train Station, Ferry Terminal and Tram stop. The best Uber/Taxi drop off point is on Loftus St and the closest parking is the Wilson Parking in the Gateway building off Reiby Place.

## WHAT ARE YOUR TRADING HOURS?

Bar Ombré is open from 12pm to 9pm Monday to Wednesday and 12pm to 10pm Thursday to Sunday.

## WHAT IS YOUR CANCELLATION POLICY?

To secure a booking, we require a credit card pre-authorisation. Please be aware that no charges will be made to your card at the time of booking. However, in the event of a cancellation within 6 hours of the booking or a no-show, a cancellation fee of \$20 per person will be applied.

## IS THERE A SURCHARGE FOR WEEKENDS OR PUBLIC HOLIDAYS?

Yes, there is a 10% surcharge for Sundays and a 15% surcharge for Public Holidays

## HOW LONG ARE YOUR SEATING TIMES?

A standard reservation at Bar Ombré is a 2 hour seating.

## CAN YOU CATER TO LARGE GROUPS/PRIVATE EVENTS/EXCLUSIVE HIRE AND WHAT IS YOUR MINIMUM SPEND?

Yes, we most certainly can cater to large groups and private events!

Groups up to 20 guests: For groups of up to 20 people, for a standard 2-hour seating, no minimum spend is required and all bookings can be made online for your convenience!

Groups larger than 20 guests: For all bookings over 20 people and for longer than our 2-hour seating window including Exclusive Hire, a minimum spend is required. This spend varies based on your booking date, time and number of guests. Please email [ciao@barombre.com.au](mailto:ciao@barombre.com.au) with these details to get in touch with our events team!

## WHAT IS YOUR MAXIMUM CAPACITY?

Bar Ombré can cater to 120 guests seated or 160 guests standing at any given time.



